

Leads, Appointments, Sales

“DDC OS provides us with a range of lead generation services through their contact centre. As well as proactively calling target consumers to convert them into hot prospects for us, they also handle inbound responses generated from direct response advertising campaigns.

They have consistently exceeded targets set, and I have been particularly impressed with their excellent levels of professionalism, quality, proactivity, and attention to detail.

I know I can trust them to deliver and see them as a crucial part of my team.”

Luke Watson, MD, GB Energy.



DDC OS
Outsourcing Solutions

Bespoke Telemarketing Solutions



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Outsourcing Solutions

Overview

DDC OS use a consultative approach to enable our clients to relieve their telemarketing headaches by outsourcing their non-core activity, such as lead generation, appointment setting & telesales to experts.

By doing so, we allow our clients to reduce their cost of sale and allow their sales teams to focus on what they are good at – **closing sales**. DDC apply knowledge, an intuitive approach and a collaborative style to deliver results.

The most powerful way to make any contact centre project successful is through intelligently performed call handling. At DDC we work strategically with our clients to drive effective campaign management to produce results which will transform their business.



DDC OS guarantees the highest level of accuracy by maintaining stringent checks on clients' data at all times and call recordings can reveal not only business related issues, but also any personal insights too.

Inbound:

- Response Handling
- Order Taking
- Customer Services
- Technical Help

Outbound:

- Data Cleanse
- Data Enhancement
- Surveys
- Lead Generation
- Appointment Setting
- Telesales
- Seminar &
- Conference Recruitment

We pride ourselves on relieving our clients business headaches & exceeding expectations.